



# DC ELECTRICAL

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YOUR SPECIALIST REAL ESTATE MAINTENANCE COMPANY

## REAL ESTATE SERVICES GUIDE

1300 707 694

[service@dceq.com.au](mailto:service@dceq.com.au)

[www.dceq.com.au](http://www.dceq.com.au)



Real Estate  
Maintenance



Air Conditioning



# DC ELECTRICAL MAKING YOUR LIFE EASIER

With years of experience working for Property Managers, we appreciate that your job is chaotic and stressful enough without tradies making things more difficult. That is why we spend all day every day trying to make your life easier when using our services.

While there are many electrical contractors out there very few have the back-office systems and experience to provide the communication and proactive action required for real estate maintenance. DC Electrical differs itself from its competitors by maintaining the highest service standards and communication with our property managers, owners and tenants.

We go above and beyond with our service standards to ensure that:

- Tenants are contacted the same day the work order arrives
- The Property Manager is updated when the booking is made
- Jobs are completed as soon as possible (at a time convenient to the tenant)
- Invoice and completion photos are sent within 24 hours of job being finished.

We are all about building strong relationships. We take the time to see our clients and we love to spoil them with coffee, morning teas, lunches and other surprises to make the working week a little easier! We also want to share our learning and experiences with our clients so we offer complimentary training sessions to improve your team's electrical and air conditioning knowledge when it comes to maintenance. We have attached a few of our "troubleshooting guides" to this flyer as an example of the effort we go to.

We strongly believe we offer the best service available for property managers in the greater Brisbane area. Here is what some of our clients have to say:

*"DC Electrical have been nothing but excellent to deal with; they always answer any queries and phone calls in a timely manner and are both professional and efficient when dealing with my clients. I would not hesitate to recommend DC Electrical to any clients, other real estates, friends or family!"*  
Hannah – Coronis Realty

*"After being in the Real Estate Industry for a long time I can honestly say that DC Electrical is providing a service far superior to any of their competitors. This is one company that I am very proudly to be associated with and look forward to a long relationship with them."*  
Nic – Edge Properties

*"I have used DC Electrical through LJ Hooker New Farm since they established just over a year ago. I can hands down say they are great guys and are always making sure that jobs are being completed on time and for the best price possible. They make my job 10x easier and are always available to call. Can always count on DC Electrical. I highly recommend them."*  
Hayley – LJ Hooker New Farm



# DC ELECTRICAL SERVICE OFFERING

## General Electrical Repairs, Maintenance & New Installations

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- Power point and light switch replacements
- Fault findings and repairs
- Upgrades and renovations

## Emergency Breakdowns

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- 24/7 phone line (1300 707 694)
- Loss of power
- Electric hot water system repairs
- Afterhours access to materials and suppliers

## Appliance Repairs & Installations

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- Cooktop, Oven and range hood repairs
- Appliance installations

## Safety Switches and Switchboard Upgrades

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- Mains and switchboard upgrades
- Safety switch compliance (for RTA legislation)

## Energy Efficient Solutions

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- Energy audits
- LED lighting
- Power monitors
- Sensors

## Air Conditioning

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- Replacement and new installations
- Servicing and cleaning
- Full repairs and maintenance
- Licensed to work on split and ducted system

## Lighting

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- All Lighting repairs and maintenance
- LED lighting upgrades
- Sensor lights

## Ceiling Fans and Exhaust Fans

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- Repairs and replacement of existing fans
- Installation of new fans

## Safety Inspection and Compliance Audits

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- Smoke alarm testing and certification

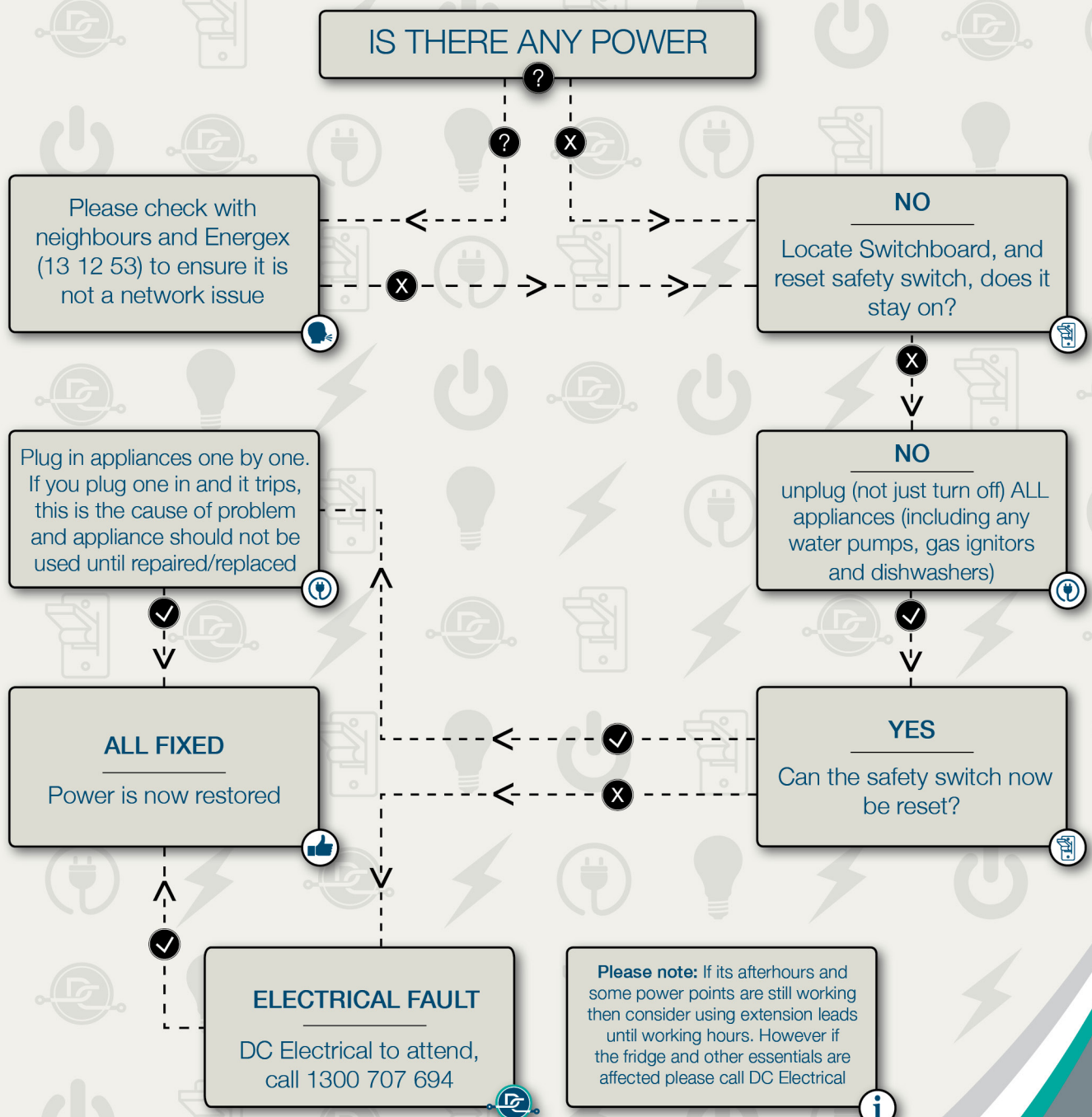
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Put simply, if there is an Issue  
within your portfolio, we have a  
solution for you.

”



# NO POWER TROUBLESHOOTING GUIDE



**DC ELECTRICAL**  
**1300 707 694**

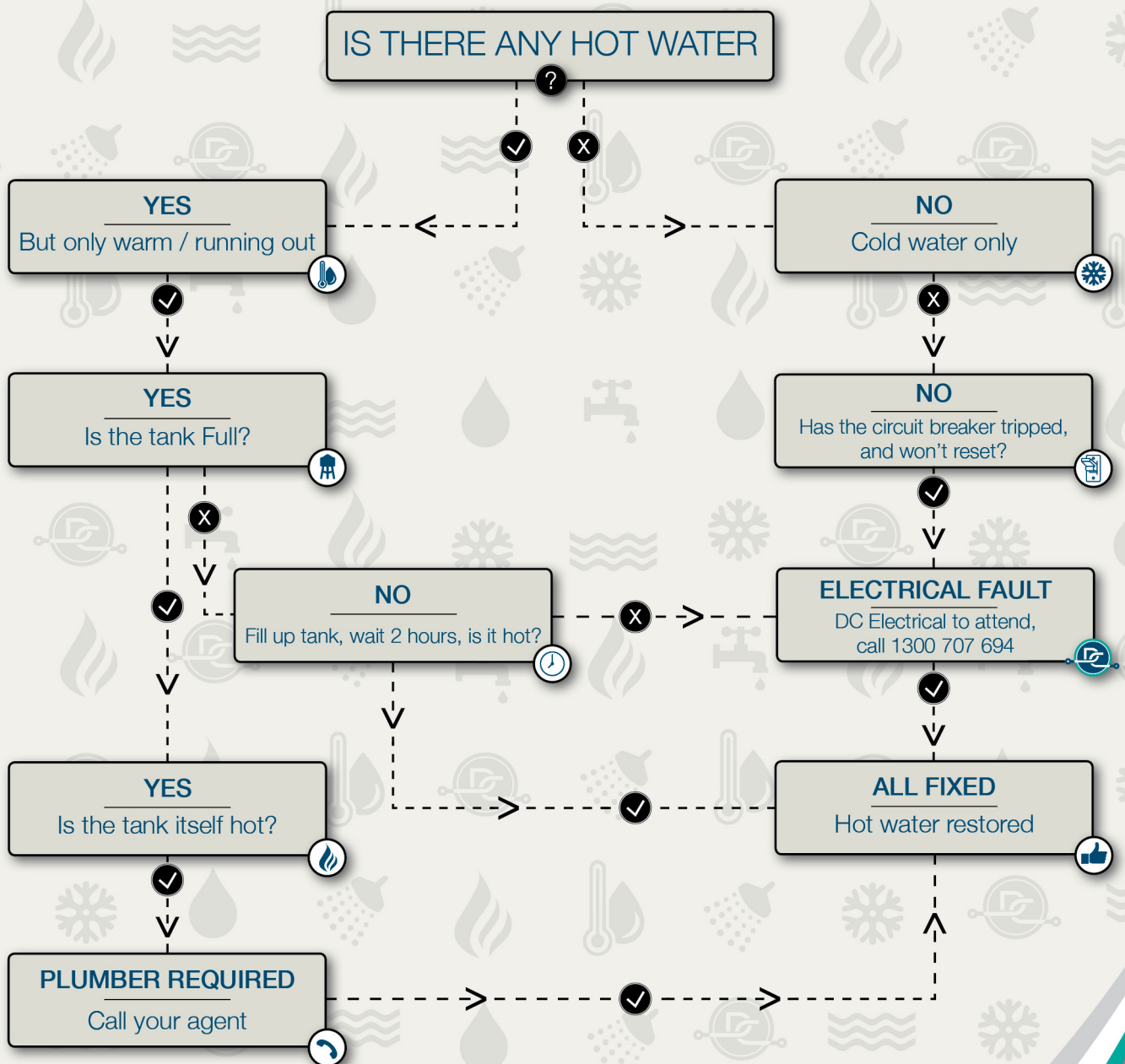
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For more troubleshooting tips, like us on Facebook





# HOT WATER TROUBLESHOOTING GUIDE



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## Find Us.

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DC Electrical



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